



TENERIFE

Last update: 10-11-2021



Hard Rock Hotel Tenerife

CATEGORY	5*
ADDRESS	Avenida Adeje 300, S/n 38678 Playa Paraíso, Adeje, Tenerife, España
TELEPHONE	+34 922 741 700
E-MAIL	Info@hrhtenerife.com
WEB	Hardrockhotels.com/tenerife/
BUILT	1979
LAST REFURBISHED	2016
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly ,Lifestyle.
BOARD BASIS	Room only, Bed & Breakfast, Half board, All Inclusive.
MEMBER OF	



RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:	Card payment:	Day pass*
Early Check In***	Late check out***	Upgrade***
Currency exchange	Courtesy shower	Customer Service
Babysitter***	Wake-up call	Porter
Bellboys		

Observations: *Extra charge **On request ***Extra charge & On request.



SERVICES

Free Wi-Fi	iPad Internet Connection	Room Service 24h*
Waiter service in the pool	Car rental***	Fire alarm
Pool towel	Medical service*	Pet Friendly Dogs Max 2 Per Room Up To 10 Kg Each*
Laundry service*	24-hour security	Parking*
Info Tours	Shuttle service***	Digital press
Bali Beds***	Charger for electric vehicles	

Observations: *Extra charge **On request ***Extra charge & On request. Indoor and guarded parking*



HOTEL FACILITIES

Num. rooms: 624	Buildings: 2	Lobbies: 1
Area: 37000	Lifts: 12	Swimming pools: 4
Bars: 5	A la carte Rest.: 5	Miniclub /Babyclub /TeenClub
Sporting facilities	Conference rooms 7	Rock Shop®
Body Rock®	Rock Spa®*	Jewelry
Hairdresser***	Concert area	Sports facilities
Rock Royalty Lounge		



ACCESS

Airport km: 25/90
Taxi min: 25/75
Approx price €: 30/120



DISABLED

Accessible rooms: 16
Level access: Yes
Pool Access: Yes



BEACH

Beach Access: Direct
Sand color: Dark



B. CENTER

Banquet: 7
Total Area: 546
Max Capacity: 500



TENERIFE

Observations: Airport Tenerife Sur



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Location
Show cooking Restaurants				
Sessions	Breakfast: 08:00am-11:00am Lunch : 01:00pm-03:00pm Dinner : 06:30pm-09:30pm	-	-	Lobby
A la carte Restaurants				
3Rd Half-Sports Bar	Dinner : 06:30pm-10:30pm 06:00pm-00:00am	✓	-	Nirvana Level -1
Capolavoro (Italian Cuisine)	Dinner : 06:30pm-10:00pm	✓	✓	Nirvana Level -1
Montauk (Steak House)	Dinner : 06:30pm-10:00pm	✓	✓	Nirvana Level -1
Narumi (Asian Cuisine)	Dinner : 06:30pm-10:00pm	✓	✓	Nirvana Level -2
The Beach Club	Lunch : 12:30pm-04:30pm	✓	-	Outdoor
Lobby bars				
Utc	06:00pm-01:00am	-	✓	Lobby
Constant Grind	11:00pm-07:00pm	-	-	Lobby
Pool bars				
Splash	Lunch : 12:00pm-05:00pm 10:00am-06:00pm	-	-	Splash Pool
Eden	10:00am-06:00pm 10:00am-06:00pm	-	-	Eden Pool Lagoon Pool
Lounge Bar				
The 16Th	06:00pm-01:00am	-	✓	Nirvana Level 16

Observations: Dress code for gentlemen, shirts or T-shirts with sleeves and long pants or formal bermuda are required in all a la carte restaurants.

ROOMS

TOTAL:624	Deluxe Silver	Deluxe Gold	Deluxe Platinum	Studio Suite Silver	Studio Suite Gold	Studio Suite Platinum	Rock Suite Gold	Rock Suite Platinum	Rock Suite Diamond	Rock Royalty Deluxe	Rock Royalty Studio Suite	Rock Royalty Suite	Rock Star Suite
Number of rooms	120	213	20	72	100	9	10	20	12	11	30	6	1
m ²	35	35	35	50	50	50	70	80	70	35	50	70	154
2 single beds	✓	✓	-	✓	✓	-	-	-	✓	✓	-	-	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower with dual rain sensor	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	-	-	-	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	✓	✓	✓	-	-	✓	✓
Sofa Bed	-	-	-	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Single Sofa bed	✓	✓	✓	-	-	-	-	-	-	✓	-	-	-
Separate living room	-	-	-	-	-	-	✓	✓	✓	-	-	✓	✓
Combined bedroom and living room	-	-	-	✓	✓	✓	-	-	-	-	✓	-	-
Balcony or terrace	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Exclusive bathrobe	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Fridge	-	-	-	-	-	-	-	-	-	-	-	-	✓
Minibar***	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Maxibar*	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Radio / alarm clock / iPod dock	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 43"	✓	✓	✓	✓	✓	✓	-	-	-	✓	-	-	-
Flat-screen TV 49"	-	-	-	-	-	-	✓	✓	✓	-	✓	✓	-
Flat-screen TV 60"	-	-	-	-	-	-	-	-	-	-	-	-	✓
Flat-screen TV in the living room	-	-	-	-	-	-	✓	✓	✓	-	-	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓



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TOTAL:624

	Deluxe Silver	Deluxe Gold	Deluxe Platinum	Studio Suite Silver	Studio Suite Gold	Studio Suite Platinum	Rock Suite Gold	Rock Suite Platinum	Rock Suite Diamond	Rock Royalty Deluxe	Rock Royalty Studio Suite	Rock Royalty Suite	Rock Star Suite
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓	✓
Premium coffee selection	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities Rock Spa®	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Pillow menu	-	-	-	-	-	-	-	-	-	-	-	-	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Walk in closet	-	-	-	-	-	-	-	-	-	-	-	-	✓
Rooms for disabled guests	✓	✓	-	-	-	-	-	-	-	-	-	-	-
VIP-Services	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Reading area	-	-	-	-	-	-	✓	✓	✓	-	-	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Chill out area	-	-	-	-	-	-	-	-	-	-	-	-	✓
Wi-fi broadband	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Aromatherapy ***	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Turn-down service	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Turn-down service*	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wine cellar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Video game console	-	-	-	-	-	-	-	-	✓	-	-	✓	✓
Private check in service	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Butler service	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Digital press	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Heating	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sound proof	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB charger	-	-	-	-	-	-	-	-	-	-	-	-	-
Crib**	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rock Royalty Levelf	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Rock Royalty Lounge	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Breakfast private area	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Personal Concierge Service	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Airport shuttle service**	-	-	-	-	-	-	-	-	-	-	-	-	✓
Rock Royalty Personal Assistant 24h	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Ironing Service (max. 2 pieces per person)	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Express Luggage Delivery	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Whirlpool preparation ***	-	-	-	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Free access to Rock Spa®	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Preferential booking for Picks® & Mix®	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Preferential Balinese beds**	-	-	-	-	-	-	-	-	-	-	-	-	✓
Check-out Service	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Sleeping mask	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Exclusive area at Nirvana pool	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Nightly amenity	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓



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TOTAL:624

Deluxe Silver	Deluxe Gold	Deluxe Platinum	Studio Suite Silver	Studio Suite Gold	Studio Suite Platinum	Rock Suite Gold	Rock Suite Platinum	Rock Suite Diamond	Rock Royalty Deluxe	Rock Royalty Studio Suite	Rock Royalty Suite	Rock Star Suite
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Free parking

-	-	-	-	-	-	-	-	-	-	-	-	✓
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Observations: *Extra charge **On request ***On request and extra charge

POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
Eden	Adults	10:00am-06:00pm	334	140	Nirvana
Splash	Family	10:00am-06:00pm	373	140	Oasis
Seawater Lagoon	Family	10:00am-06:00pm	1422	140	Beach Club
Kids Pool	Children	10:00am-06:00pm	82	35	Oasis

KIDSCLUB

	Lullaby	Roxity®	Teen Spirit
Age	6m-3y	4-11	+ 11
Schedule	11:00am-07:00pm	11:00am-07:00pm	11:00am-07:00pm
Location	Oasis	Oasis	Oasis

Observations: Lullaby: 2h/day upon availability and reservation and extra charge.

ENTERTAINMENT

Activities	Sport	Facilities
Aerobic	Billiards*	Ping-pong
Various Games	Yoga	Basketball
Pilates	Zumba	Volleyball
Crafts	Children's Entertainment	Football
Night shows	Diurnal animation	Snorkeling
Live Music		Diving*
		Aqua-Gym
		Multi-purpose courts 1 Minigolf
		Area Concerts

Observations: *Extra charge

ROCK SPA®

Fitness	Facilities	Services Spa
Body Rock®	Jacuzzi	Massage
Dressing room	Hamman	Body treatments
	Heated loungers	Make-up
	Cold pool	Hairdresser
	Finnish sauna	Beauty
	Sensorial shower	Facial treatments
	Thermal pool	Brides room
	Spa Pool	Manicure
	Wet sauna	Pedicure
	Snow cave	
	Thermoludic pool	

Observations: Free access to the Spa circuit for clients staying at Rock Royalty (except children)

GDS CODES

Amadeus: Gd-Tfs267

Sabre: Gd-313493

Galileo-Apollo: Gd-

Wordspan: Gd-12267

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TENERIFE

- LEVEL 36 NIVEL 36**
- 1 The Club@ The Club@
- LEVEL 35 NIVEL 35**
- 2 Riviera Rock Regatta® Lounge
- 3 Riviera Rock Regatta® Lounge
- LEVEL 33 NIVEL 33**
- 7 Riviera Rock Regatta® Reception
- 8 Reception Riviera Act 4 Regatta
- LEVEL 3 NIVEL 3**
- 4 Teen Spirit Teen Spirit
- 5 Playground Playground
- 6 Hard Rock Family Kids Club®
- 7 Hard Rock Family Kids Club®
- 8 Sports Area Pista de Deportes
- 9 Mini Golf Mini Golf
- 10 Splash Kids Pool Pista Splash Kids
- LEVEL 8 NIVEL 8**
- 10 UVC Lobby Bar UVC Lobby Bar
- 11 Book Shop Book Shop
- 12 Concession Stand Concession Stand
- 13 Concession Stand Concession Stand
- 14 Lobby Zona Comunes
- 15 Splash Pool and Pool Bar Pista Splash y Pool Bar
- 16 Garden Garden
- 17 @Ritz Business Center @Ritz Centro de Negocios
- LEVEL 4 NIVEL 4**
- 18 Splash Sport Bar Splash Sport Bar
- 19 Capitanes Capitanes
- 20 Mountain Steakhouse Mountain Steakhouse
- 21 Adult Pools
- LEVEL 2 NIVEL 2**
- 22 Eden Pool and Pool Bar Pista Eden y Bar Eden
- 23 Mountain Restaurant Restaurant Mountain
- 24 Beach Salon Salon de Belleza
- 25 The Rock Spa® The Rock Spa®
- 26 Body Rock® Body Rock®
- AREAS ZONAS**
- 11 Riviera Riviera
- 12 Kids Club
- 13 Main entrance Acceso principal
- 14 Pool Pista
- 15 Sports Area Pista de Deportes
- 16 Mini Golf Mini Golf
- 17 Garden Zona Verde
- 18 Walkway Cammino



TOWERS
TORRES

THE BEACH CLUB

AT HARD ROCK HOTEL TENERIFE

Dive into the exquisite authentic eco-friendly and healthy gastronomy, while taking in the splendid ocean views. Whether you are enjoying a cocktail or live music, the Beach Club is the perfect place to relax just a few steps from the sea.

Sumérgete en su exquisita gastronomía eco-saludable mientras disfrutas de unas espléndidas vistas del océano. Tanto si quieres disfrutar de un cóctel como de música en vivo, el Beach Club es el lugar ideal de relajarte junto al mar.

LEGEND LEYENDA

- VIP Zone Zona VIP 1
- Main Stage Main Stage 2
- Lagoon Lagoon 3
- The Beach Club at Hard Rock Hotel Tenerife 4
- Restaurants The Beach Club at Hard Rock Tenerife
- Bar Bar 5
- Main Entrance Entrada Principal 6
- Bridge Puente 7
- Beach Playa 8
- Snack Bar 9
- KeyBar Shop 10

- Restaurants Restaurantes
- Bridge Puente
- Pool Piscinas
- Caravan Zona Verde
- Walkway Cammino



GENERAL MAP OF HOTEL

PLANO GENERAL DEL HOTEL

